



# Press Release

## LGR Labs achieves ISO 9001:2008 certification for its end-to-end software development processes

LGR Telecommunications is proud to announce that LGR Labs, the company's software development hub in South Africa, has achieved full ISO 9001:2008 certification across all phases of its business processes. The achievement highlights the company's commitment to quality processes in the delivery of market-leading enterprise software.

**CENTURION, SOUTH AFRICA, February 27, 2008:** LGR Telecommunications is proud to announce that LGR Labs, the company's software development hub in South Africa, has achieved full ISO 9001:2008 certification across all phases of its business processes.

ISO 9001 standard originates from the International Organization for Standardization in Geneva and has been adopted by 154 countries as the global reference that defines quality assurance levels and provides quality management guidance for product design, development, manufacturing, sales and customer support.

LGR Labs was awarded ISO 9001:2008 certification by the South African Bureau of Standards (SABS), the South African national representative body to ISO, and comes after a rigorous review of LGR Labs' extensive business processes and quality assurance procedures.

"LGR has always strived to produce market-leading software solutions and services in the global telecommunications industry," said Butch Evans, General Manager for Africa & Middle East at LGR Telecommunications. "The attainment of ISO 9001 certification is the culmination of years of hard work and represents our ongoing commitment to a top quality product and continued customer satisfaction."

LGR Labs is the centralized software development hub that supports both the standard software as well as bespoke development requirements of LGR customers around the

world. As a result, it is increasingly important that LGR Labs conforms to internationally accepted quality management and assurance standards such as ISO 9001, and thereby provides global customers such as AT&T, Vodafone, Telstra and MTN with further assurance around the quality of products and services delivered by LGR.

"We were pleased to discover that the ISO 9001 standard was an excellent complement to our pre-existing Software Lifecycle processes," said Evans. "By fusing them together, we now have a robust system that combines a philosophy of quality design from the ground up with an extensive focus on monitoring, measurement and defect analysis. This ensures that every software element produced by LGR Labs will meet or exceed our customers' demanding expectations."

### **About LGR Telecommunications:**

LGR Telecommunications (LGR) is a specialist solutions provider to the global telecommunications industry, with offices in the United States, Australia and South Africa. The company's core business centers around real-time, carrier-grade solutions such as CDRlive and CDRinsight, which allow telecommunications operators to transform high volumes of network usage data into critical business insight. LGR technologies today support over 250 million mobile subscribers across the globe, and its extensive customer base includes leading network operators such as AT&T, Telstra, Vodafone and the MTN Group.

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